## GS / DMC

## Graphic Services Document Management Center Design/Layout Printing Services Copier Management

## Satisfaction Survey Form The Office of Graphic Services/Document Management Center recently completed a project for you. To help us in our work and to improve our services, we ask you to take a few minutes to evaluate our performance. 1. Has your experience with Graphic Services/Document Management Center been a pleasant one? 2. Would you recommend the services of this office to other departments? Yes 3. Would you consider our staff knowledgeable, willing to help and offer suggestions? Yes 4. Are we completing and delivering work/job orders when you request them? \_\_\_\_ Yes \_\_\_\_ No 5. Do we return phone calls in a timely manner? Yes No 6. Does the quality of our work meet your expectations? \_\_\_\_ Yes No 7. Do we update you on the progress of your job request? Yes No Comments: Thank you! Contact (Optional) Department (Please check one) \_\_\_\_\_Faculty \_\_\_\_Staff Date: \_\_\_\_\_

Semester: