### Outcomes Assessment SUSLA Evaluation () No. of responses = 307Overall indicators av.=1.8 dev.=1 **Global Index** 5. How useful were the following components of the av.=1.4 dev.=0.7 College Success Course in contributing to your success at SUSLA? 7. Satisfaction with University and Academic av.=2 dev.=1 **Support Services** 8. Satisfaction with Instructors in Major av.=1.8 dev.=0.9 9. University Contribution to Knowledge, Skills and av.=1.5 dev.=0.7 Personal Development Survey Results 1. Demographic Data <sup>1.1)</sup> Gender n=304 av.=1.8 dev.=0.4 Male 15.8% Female 84.2% 1.2) Ethnicity n=304 African American or Black 82.6% av.=1.4 dev.=1 Hispanic () 1.6% White 13.5% American Indian or Alaska Native 0% Asian or Pacific Islander 1.3% Native Hawaiian or Other Pacific Islander 0% International 1% <sup>1.3)</sup> Age n=305 18-21 12.8% av.=2.8 dev.=1.1 22-25 25.6% 26-35 34.8% 36-45 17.7% 46+ 9.2%

<sup>1.4)</sup> Marital Status			
	Married	25.6%	n=301 av.=3
	Divorced	12.3%	dev.=1.3
	Widowed	0%	
	Never Married	62.1%	
<sup>1.5)</sup> Current Annual Income			
	Less than \$9,999	50.5%	n=305 av.=2.1 dev.=1.3
	\$10,000-\$19,999	19.7%	dev.=1.3
	\$20,000-29,999	12.1%	
	\$30,000-39,999	8.9%	
	\$40,000+	8.9%	
<sup>1.6)</sup> Last enrollment status			
	Full-time	83.3%	n=305 av.=1.2
	Part-time	16.7%	dev.=0.4
<sup>1.7)</sup> Upon admission to SUSLA, were you a:			
	First-time freshman	<mark>58.5%</mark>	n=299 av.=1.4
	Transfer student	41.5%	dev.=0.5
<sup>1.8)</sup> While attending SUSLA, did you require specia	al accommodations (i.e., disability services	ş)?	
	Yes ()	2.6%	n=303 av.=2
	No	97.4%	dev.=0.2
<sup>1.9)</sup> Did you receive the accommodations that you	requested?		
	Yes	72.7%	<mark>n=11</mark> av.=1.3
	No (	27.3%	dev.=0.5
2. About Your Degree			

Accounting	Π	1.7%	n=295
Airframe and Powerplant Maintenance Technology		1.7%	
Biology	-	1%	
Business Management	_	5.1%	
Child Development	I	0.3%	
Computer Information Systems	- I	0.3%	
Computer Science	_ [	1%	
Criminal Justice Administration		7.8%	
Dental Hygiene	0	2.4%	
Dialysis Technician	0	1.7%	
Emergency Medical Technician-Basic	0	4.1%	
Food and Beverage Management	Ī	0.3%	
General Studies: Biology Concentration	0	2%	
General Studies: Business Management Concentration	I	0.3%	
General Studies: Health and Physical Education	0	1.7%	
General Studies: Hospitality Concentration	I	0.3%	
General Studies: Mathematics Concentration	I	0.3%	
General Studies: Physical Science Concentration	I	0.3%	
General Studies: Psychology Concentration	0	1.4%	
General Studies: Science/Pre-Allied Health Concentration	Ο	5.1%	
General Studies: Sociology	0	1.4%	
General Studies: No Concentration		5.8%	
Health Information Technology	0	3.4%	
(Human Services)		8.1%	
Healthcare Access Associate	Ι	0.3%	
Medical Coding	[	1%	
Medical Laboratory Technician	0	1.4%	
Music Technology	I	0.3%	
(Nursing)		19.3%	
Phlebotomy		7.8%	
Radiologic Technology	0	5.4%	
Respiratory Therapy	0	3.1%	
Sterile Processing Technology	0	2.7%	
Surgical Technology	I	1%	
<sup>2.2)</sup> Degree Attained			
Associate's Degree		10.1%	n=302 av.=1.4 dev.=0.8
Technical Diploma	0	1.3%	ucv0.0

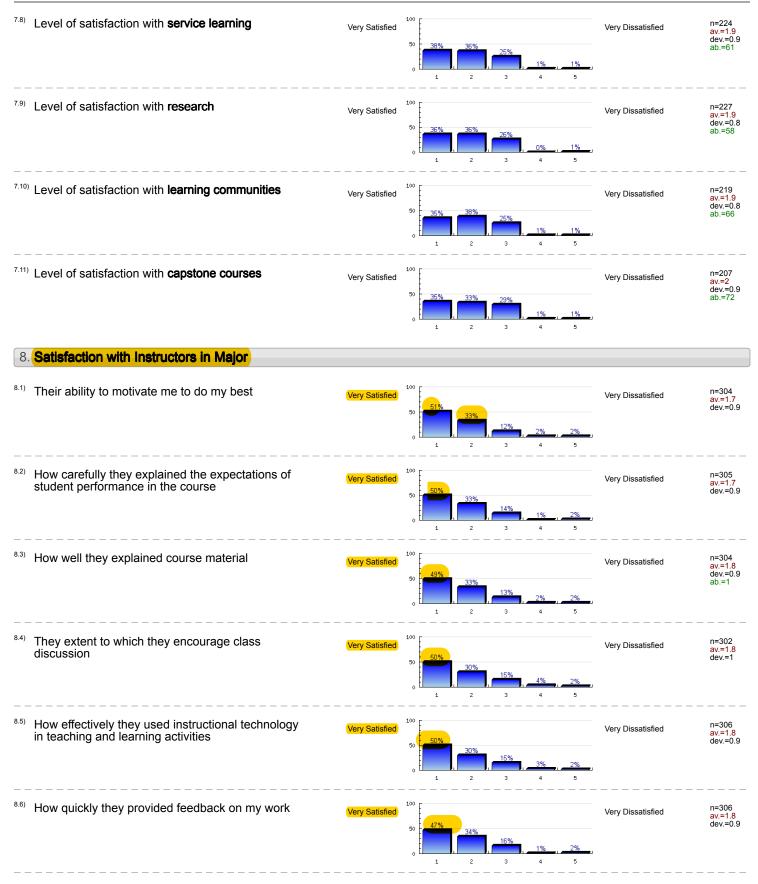
Certificate

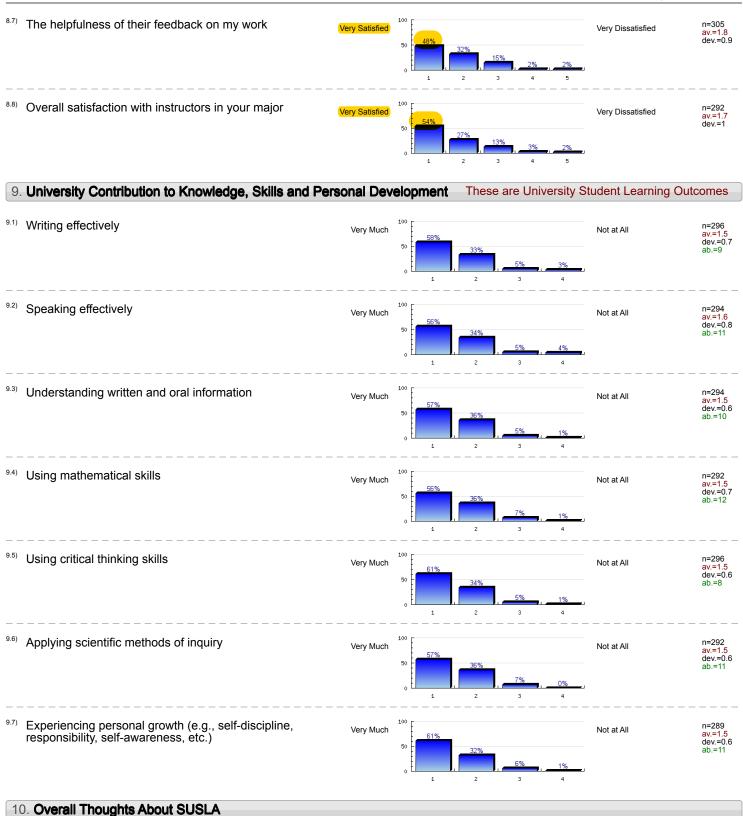
20.5%

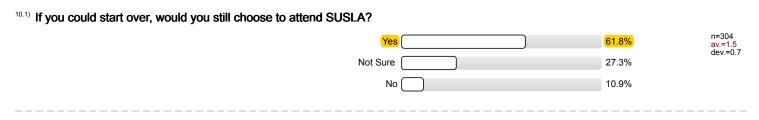
<sup>2.3)</sup> While working on this degree, did you stop attending classes for at le	east one semester or more?		
Yes		23%	n=304 av.=1.8
(No		77%	dev.=0.4
<sup>2.7)</sup> How many times did you change your major?			
Did not change it		62.3%	n=305 av.=1.5
1		29.8%	dev.=0.7
2	· []	5.6%	
3 or more	0	2.3%	
<sup>2.10)</sup> Were you aware of the course requirements needed to complete you	r program of study?		
Yes		93.6%	n=299
No		6.4%	av.=1.1 dev.=0.2
		0.4 /0	
3. Plans After Graduation			
<sup>3.1)</sup> What are your plans immediately after graduation (select the most a	ppropriate response)?		
I have accepted a paid job related to my field of study	·	10.9%	n=303 av.=3.3
Pursuing employment in field of study		42.9%	dev.=1.8
Employment not in field of study	0	2%	
Enroll in an associate's degree program	$\bigcap$	6.3%	
Enroll in a bachelor's degree program		29.7%	
Enlist in the military		0%	
Other		8.3%	
4. Your First Year at SUSLA			
<sup>4.1)</sup> How would you rate your college experience during your first year at			n=306
Excellent		26.5%	av.=2.1 dev.=0.8
Good		47.1%	
Fair		21.2%	
Poor		5.2%	
<sup>4.2)</sup> Did you take a College Success Course?			
Yes		<mark>63.2%</mark>	n=302 av.=1.4
No		36.8%	dev.=0.5
<sup>4.3)</sup> When did you take the College Success Course?			
First semester		67.4%	n=193 av.=1.5
Second semester	·	15%	dev.=0.8
Third semester or later		17.6%	



6.4)	How satisfied were you with your advisor's knowledge about your op	<b>otio</b>	ns after graduatio	<mark>n</mark> (e.g., graduate s	chool, employmen	t, etc.)?
	Very Satisfied				46.5%	n=301 av.=1.6
	Satisfied	d (			44.5%	dev.=0.7
	Dissatisfied				7.3%	
	Very Dissatisfied	d ()			1.7%	
6.5)	If you had to recommend the assistance that was most helpful to you	<mark>u,</mark> v	vhich would you r	ecommend?		
	Freshman advisor	· (			16.7%	n=299 av.=2.1
	Advisor in your field of study	<u> </u>			<mark>62.9%</mark>	dev.=0.7
	Peers	s (			17.4%	
	Supplemental assistance such as tutorial labs or support services	s ()	_		3%	
7.	Satisfaction with University and Academic Support Services					
		4	00 Г			
7.1)	Availability of financial aid information Very Satisfied				Very Dissatisfied	n=288 av.=2.1 dev.=1.1
				9% 6% 4%		ab.=17
				3 4 5		
7.2)	Process of applying for financial aid Very Satisfied	1	— — — — — — — — — — — — — — — — — — —			n=288
	Very Satisfied		50 36%		Very Dissatisfied	av.=2.1 dev.=1
			- 3/%	4% 4%		ab.=18
				3 4 5		
7.3)	Quality of admissions Very Satisfied		°° E		Very Dissatisfied	n=304
			50 34% 42%		Very Dissuisied	av.=2 dev.=1 ab.=2
				5% 3%		
			1 2	3 4 5		
7.4)	Quality of registration Very Satisfied		°° F		Very Dissatisfied	n=301 av.=2
			50 36% 38%	9%		dev.=1 ab.=1
				3 4 5		
7.5)	Quality of services provided by fiscal offices (i.e., Very Satisfied cashier's office, business office, etc.)	d 1	°° [		Very Dissatisfied	n=303 av.=2 dev.=1
				8%		ab.=2
				3 4 5		
7.6)		1	— — — — — — — — — — — — — — — — — — —			
.,	Quality of services provided by the bookstore (i.e., Very Satisfied book availability, receipt of book, etc.)		44%		Very Dissatisfied	n=291 av.=1.9 dev.=1
				5% 2%		ab.=10
_				3 4 5		
7.7)	While at SUSLA, did you participate in experiences such as service le	lea	rning, research. a	learning commun	ity, or a capstone of	ourse?
	These are considered high impact activities Yes	_	- , - , -	<b>~</b>	22.3%	n=287 av.=1.8
			)		77.7%	av.=1.8 dev.=0.4
		<u> </u>				







<sup>10.2)</sup> Would you recommend this institution to a friend considering college?	?		
Yes		72.1%	n=301 av.=1.4 dev.=0.7
Not Sure		18.3%	dev.=0.7
No		9.6%	
<sup>10.3)</sup> How would you evaluate the overall quality of instruction at SUSLA?			
Excellent		38%	n=303 av.=1.9 dev.=0.8
Good		<mark>39.6%</mark>	uev.=0.0
Fair		18.5%	
Poor	0	4%	
<sup>10.4)</sup> How would you evaluate the overall quality of instruction at SUSLA_I	N YOUR MAJOR?		
Excellent		<mark>51.6%</mark>	n=304 av.=1.7 dev.=0.9
Good		32.2%	
Fair		10.9%	
Poor	$\bigcirc$	5.3%	
<sup>10.5)</sup> How would you describe the learning environment on this campus?			
Very Strong		39.1%	n=302 av.=1.8 dev.=0.8
Strong		44.7%	
Weak		13.2%	
Very Weak	Ω	3%	

# Profile

#### Subunit:

Name of the instructor: Name of the course: (Name of the survey) RSPIE - Department of Outcomes Assessment Outcomes Assessment SUSLA Evaluation

Values used in the profile line: Mean

# 5. How useful were the following components of the College Success Course in contributing to your success at SUSLA?

5.1)	Understanding my learning style	Very Useful	 	Not Useful At All	n=194	av.=1.4 md=1.0 dev.=0.6
5.2)	Developing my degree plan	Very Useful	 	Not Useful At All	n=193	av.=1.4 md=1.0 dev.=0.7
5.3)	Learning how to manage my time	Very Useful		Not Useful At All	n=193	av.=1.5 md=1.0 dev.=0.6
5.4)	Applying what was taught in the CS course in other courses	Very Useful		Not Useful At All	n=188	av.=1.5 md=1.0 dev.=0.7

# 7. Satisfaction with University and Academic Support Services

7.1)	Availability of financial aid information	Very Satisfied			Very Dissatisfied	n=288	av.=2.1	md=2.0 dev.=*	1.1
7.2)	Process of applying for financial aid	Very Satisfied	<del> </del>		Very Dissatisfied	n=288	av.=2.1	md=2.0 dev.=*	1.0
7.3)	Quality of admissions	Very Satisfied	<del> </del>		Very Dissatisfied	n=304	av.=2.0	md=2.0 dev.=*	1.0
7.4)	Quality of registration	Very Satisfied			Very Dissatisfied	n=301	av.=2.0	md=2.0 dev.=*	1.0
7.5)	Quality of services provided by fiscal offices (i. e., cashier's office, business office, etc.)	Very Satisfied	<del> </del>		Very Dissatisfied	n=303	av.=2.0	md=2.0 dev.=1	1.0
7.6)	Quality of services provided by the bookstore (i.e., book availability, receipt of book, etc.)	Very Satisfied			Very Dissatisfied	n=291	av.=1.9	md=2.0 dev.=7	1.0
7.8)	Level of satisfaction with service learning	Very Satisfied	<mark> </mark>		Very Dissatisfied	n=224	av.=1.9	md=2.0 dev.=0	0.9
7.9)	Level of satisfaction with research	Very Satisfied			Very Dissatisfied	n=227	av.=1.9	md=2.0 dev.=0	0.8
7.10)	Level of satisfaction with learning communities	Very Satisfied			Very Dissatisfied	n=219	av.=1.9	md=2.0 dev.=0	0.8
7.11)	Level of satisfaction with capstone courses	Very Satisfied			Very Dissatisfied	n=207	av.=2.0	md=2.0 dev.=0	0.9

# 8. Satisfaction with Instructors in Major

8.1)	Their ability to motivate me to do my best	Very Satisfied	+		Very Dissatisfied	n=304	av.=1.7 md=1.0 dev.=0.9
8.2)	How carefully they explained the expectations of student performance in the course	Very Satisfied			Very Dissatisfied	n=305	av.=1.7 md=1.0 dev.=0.9
8.3)	How well they explained course material	Very Satisfied			Very Dissatisfied	n=304	av.=1.8 md=2.0 dev.=0.9

8.4)	They extent to which they encourage class discussion	Very Satisfied		Very Dissatisfied	n=302	av.=1.8 md=1.5 dev.=1.0
8.5)	How effectively they used instructional technology in teaching and learning activities	Very Satisfied	+	Very Dissatisfied	n=306	av.=1.8 md=1.0 dev.=0.9
8.6)	How quickly they provided feedback on my work	Very Satisfied	+	Very Dissatisfied	n=306	av.=1.8 md=2.0 dev.=0.9
8.7)	The helpfulness of their feedback on my work	Very Satisfied	+	Very Dissatisfied	n=305	av.=1.8 md=2.0 dev.=0.9
8.8)	Overall satisfaction with instructors in your major	Very Satisfied	4	Very Dissatisfied	n=292	av.=1.7 md=1.0 dev.=1.0

# 9. University Contribution to Knowledge, Skills and Personal Development

9.1)	Writing effectively	Very Much	Not at All	n=296 av.=1.5 md=1.0 dev.=0.7
9.2)	Speaking effectively	Very Much	Not at All	n=294 av.=1.6 md=1.0 dev.=0.8
9.3)	Understanding written and oral information	Very Much	Not at All	n=294 av.=1.5 md=1.0 dev.=0.6
9.4)	Using mathematical skills	Very Much	Not at All	n=292 av.=1.5 md=1.0 dev.=0.7
9.5)	Using critical thinking skills	Very Much	Not at All	n=296 av.=1.5 md=1.0 dev.=0.6
9.6)	Applying scientific methods of inquiry	Very Much	Not at All	n=292 av.=1.5 md=1.0 dev.=0.6
9.7)	Experiencing personal growth (e.g., self- discipline, responsibility, self-awareness, etc.)	Very Much	Not at All	n=289 av.=1.5 md=1.0 dev.=0.6

#### **Comments Report**

## 2. About Your Degree

- <sup>2.4)</sup> What was a key factor in continuing your education at SUSLA?
- I desired a Associate degree so I can further my education.
- Needed to be in a classroom environment. SUSLA is convenient to my residence.
- To create a better future for me and my son
- \*
- 2 year degree
- A better way of living and don't give on your dreams. To show me children it's not about age but time.
- A key factor for continuing my education at SUSLA was to graduate.
- A key factor for my continuous at Southern was the teachers and staff providing a great deal of dedication and appreciation in having me be a part of Southern as a student. I have had a lot of help and advise in leading me into the direction that is/was necessary in order to getting my degree.
- A key factor was to obtain a associates degree.
- Advancement of career
- Always do your best
- Assoicates degree
- Because I wanted to continue my education and better myself.
- Because i like the teachers and how they teach at southern
- Being an example for my children and showing them no matter the circumstances to never give up and always strive to be and do better each day.
- Being licensed in what I love to do and that's care for the sick and shut in.
- Being successful and the professors behind you 100%
- Better class times (3 Counts)
- Better myself
- Better opportunties
- Bettering myself
- CAME TO FAR TO GIVEUP
- Career
- Career change (3 Counts)
- Completing certification
- Convenience
- Convenient
- Cost
- Credibility
- Degree in business
- Determination

- Diploma
- Earning the degree that I've always wanted since I was a kid
- Employment
- Extend my medical profession
- FUTHER MY EDUCATION
- Financial Reasons
- Financially affordable
- Finish my goal
- Finishing
- Flexibility
- Further education
- Historically Black college
- I Continuing my education to have an better life for myself
- I greatly enjoyed the hands-on portion of the program. I also enjoyed all of my instructors, they made the environment challenging yet enjoyable.
- I had a child and was determined to provide a future for him so I made a school my number 1 priority.
- I have a desire for education, and SUSLA was the closest school with my major.
- I have always wanted to attend SUBR, but I was not ready to leave my mom. Therefore she encouraged me to attend SUSLA and I have loved it every since. her constant encouragement pushed me to obtain my goal of graduating.
- I have failed at everything else I've tried. Failure is not an option
- I need to make a living wage and have health insurance.
- I want better for my life and my girls.
- I want to obtain a degree to better advocate for people with disabilities.
- I want to pursure my dream to become a RN
- I wanted my degree so I kept pushing for it
- I wanted this certificate
- I wanted to complete something in life, and be successful, and southern was the perfect stepping stone!
- I wanted to continue my pursuit of becoming a dental hygienist
- I wanted to finish my degree
- I wanted to finish what i started.
- I wanted to have a career in nursing and Southern gave me a greater opportunity to get into clinicals than other universities.
- I wanted to have a career instead of just a job.
- I wanted to make a better life for my family.
- I wanted to make my parents proud
- I wanted to remain stable with the same college.
- I was already planning to go back to school and SUSLA was a good fit for me and my family with all the classes that it offered
- I was interested in pursuing Medical Laboratory and since it was offered at a HBCU, that made it an easy choice.

- I was interested in the online program because I work full time.
- I was the only sibling without an associate degree.
- Instructor's willingness to go beyond to help students.
- It gives me the chance not only to advance my education but also helps me to have a good preparation for my career goal,
- It was close to home and I had previously taken classes here (2 Counts)
- It was the only school in the area that offered Dental Hygiene
- It was to make a better career for my future.
- Keep comming
- Kids
- LPN transition
- Location
- Location
- Location and affordability
- Location and cost
- Location close to home.
- Low fees
- Making sure all my work was done
- My F1 status
- My family
- My family recommended this institution
- My family was my motivation especially my mother because she has been my backbone through thick and thin.
- My key factor in continuing my education at SUSLA is to be a great student and stay focus on my goals.
- My key factor of continuing my education here was the location
- My key factor of continuing my education here were the helpful staff.
- My key factor was trying to better my self because of my visual disability. I want to make something good come out of myself.
- My son
- N/A (2 Counts)
- Nothing
- Obtaining better a job opportunity was a key factor in continuing my education at SUSLA.
- Only dental hygiene program in this area
- Personal goals I had set for myself
- Program availability
- Providing a better income for my kids
- Providing a better life for my son
- Pursuing my degree
- Rad tech program
- STUDYING HARD AND KEEPING UP THE PASTE (3 Counts)

- SUSLA has a great HIT program.
- SUSLA has amazing programs
- SUSLA makes it really easy to get back on track with their wonderful staff
- Schedule
- Setting your mind to do what ever you believe you can do.
- Something convenient
- Stability
- Staff and Availability
- Staying focused
- Staying focused
- Staying positive
- Student friendly
- Study Groups
- Study Sessions
- Studying hard and staying focus
- Support from the staff at the School of Nursing
- Support received from teachers and wanting to continue my education at an HBCU
- TO FURTHER MY EDUCATION IN NURSING
- Teachers were offering help and actually cared for their students and want then to succeed.
- That susla was a very good school to attend
- The Professors are willing to help you. (3 Counts)
- The courses offered.
- The degree, closeness of the campus
- The environment was well accommodating.
- The hands on teaching and the care from the professors.
- The key factor for me is to be organized and attend class on time.
- The key factor for me to continuing my eaducation at SUSLA was always work had at whatever you do and to always strive for the best at what you do . Put God first and everything will be alright
- The key factor in continuing my education at SUSLA was to advance in the healthcare industry.
- The key factor that I wanted to learn more to see where i'm at and needed to study.
- The key factor was me. I had no time to fail, had to start and complete.
- The key factor was to go always go to class and be on time.
- The key factor was wanting to pursue my goal in becoming a teacher
- The location played a big part. I wanted to attend a historically black college.
- The opportunity of bettering myself to have an amazing career.
- The program had a good reputation and the campus location is convenient.
- The program offered

- The relationship and the caring provided by my instructors
- The teachers are excellent.
- They afforded me the program I needed
- They offered the program I wanted to get into (4 Counts)
- They offered the program I wanted to get into a step stone to feature my career.
- To create a career and doing something that I love for the rest of my life.
- To be able to start my life off with a great start susla has helped me a whole lott.
- To be an example for my children and better myself.
- To become a RN and receive a degree.
- To become educated in the human service field.
- To better my family.
- To better myself
- To better myself and to make more money for my kids and family.
- To complete my associate degree & further my education to receive my bachelor's degree.
- To complete the program I started
- To continue to better myself as a person and to achieve higher goals.
- To finish something i started. Better my education and my financial situation.
- To finish what I had already started.
- To further my education.
- To graduate
- To help support my family
- To improve my mind and spiritual body. To make improvements on my personality and improve my social skills.
- To learn everything I could and graduate.
- To make a better life for my family. (2 Counts)
- To make a better life for myself
- To more skills
- To much time invested not to continue to pursue my degree
- To obtain higher education to get a good job.
- To provide a better future for myself and my daughter
- To start my career
- To succeed in the field of study that I'm currently working in
- Trying to obtain my RN
- Wanted to continue until completion
- Wanting to be educated at an HBCU.
- Wanting to succeed.
- When I chose to attend SUSLA many people gave me mixed reviews about the school. However, my first encounter with a jaguar faculty member was in financial aid and it was wonderful. The faculty welcomed me in with open arms and words of wisdom. I've had that same feeling with the other departments at SUSLA and with my professors. That's my key factor in continuing my education at SUSLA.

- When I graduated from high school I made it my goal to go to college and complete my degree. Every time I thought about quitting school I reflected back on my goal about my degree.
- accreditation
- availability
- being able to maintain a career to take care of my kids
- better job oppurtinties
- better life
- better life
- carrer
- convenience
- cost
- countinuing education
- determination
- don't give up
- economy
- education
- employment
- faculty support
- family (2 Counts)
- family astomsphere
- further my education and finish what I started
- getteing the knowledge i needed
- getting a career to better my life
- getting a degree
- getting my degree
- grades
- graduating
- great school opportunity
- higher wage
- historically black university nursing program had great reputation (3 Counts)
- i continued my studies at SUSLA because of the experience. every fear i had of going back to school, the faculty of SUSLA overcame them without even knowing. The faculty is very helpful and want to see you succeed.
- i wanted to complete m goal
- it close to home
- it was convenient in location
- knowing more then what I know now. and to never give up on something.
- knowledge
- location (3 Counts)

- maintaining a high G.P.A
- making more money
- making sure this is what you actually want
- more money
- my future
- my future. I knew what I wanted and I worked really hard towards achieving that goal. (2 Counts)
- n/a (5 Counts)
- na
- need a carrer
- needed a degree
- needed a new and better paying job
- no
- nursing program
- obtaining a degree
- one of my key factors in continuing my education at susla was to always go to class and stay focus.
- price
- prior work experience in field
- progression and elevation
- respect and appreciation to my heritage
- so I could get my RN
- staying committed to achieving my goal
- teachers help you understand the courses
- the closesness of the the school to my home
- the help and support I received while attending southern
- the helpfulness
- the majority of my credits were from here
- the nursing program offered at this university
- the people
- the university provided the program I was interested in.
- thinking about my son, my future and my goals
- to accomplish something in life
- to further my education
- to graduate
- to graduate with a degree
- to obtain my degree
- to provide a better life and better myself.
- to reach my goal

- to teach EMT to high school students
- trying too better my future
- wanted degree to pursue a career in social work
- wanting a career
- wonderful staff members

#### <sup>2.5)</sup> If you stopped out, why?

- N/A
- \*
- Academic suspension
- All requirements were not fulfilled for my degree and the class wasn't offered again until the fall semester.
- Attending to my paralyzed mother needs.
- Because I had to wait for the school to offer a clinical course and the wait was about 1 year.
- Because school became hard to balance with work.
- Class remediation
- Did not stop
- Family issues
- Family pro
- Family problems so I relocated to Dallas texas.
- Financial
- Financial Reasons
- Financial hardship
- HAD TO WAIT FOR THE FALL SEMESTER TO BEGIN
- Had failed a level in nursing clinicals and had to wait a year to reapply
- Had to repeat
- I as confused about what i wanted to major in.
- I did not stop
- I didn't
- I didn't
- I didn't but only because I had invested to much to quit
- I didn't have the support system I needed.
- I didn't stop going
- I didn't stop.
- I don't think I will ever quit school because it will be a waste of time.
- I failed a class, so I had to sit out a semester in nursing school.
- I failed a clinical and had to wait for it to come back around
- I had no reason to stop.

- I had to have a major surgery done which caused me withdraw from school
- I had to repeat a class that was not offered that semester
- I had to repeat a course and I had to wait a year for the course to be offered again.
- I never stopped (2 Counts)
- I never stopped going.
- I stopped and received my LPN and returned for my RN.
- I stopped attending SUSLA due to working full time
- I was not able to come back last year due to not passing all my classes.
- I was unsuccessful with passing my exit exam, which required me to sit out for 8 months because they only offer the class once a year
- I wasn't disciplined enough
- I would like to be an Occupational Therapy Assistant, but SUSLA doesn't have the program available.
- If I would stopped if because that couldn't handle it.
- It will have to be due to a sickness or death.
- Just dealing with life challenges in general
- Misinformed information from advisor
- My car was broke down for a semester.
- N/A (17 Counts)
- NA (3 Counts)
- N\A
- Never stopped
- No
- No reason
- PAYEMENTS (3 Counts)
- Personal reasons
- Pregnancy
- Quitting is never an option.
- Remediation course
- Took a break.
- Unsuccessful in the final class
- Waiting for entrance into clinicals
- Was unsuccessful with first try at nursing 250
- Working
- car trouble
- child
- class was not offered
- failed a class (2 Counts)
- failed a level

- family emergency
- family issues
- finances
- gave up
- had kids between semster
- had personal problems going on
- had to retake a level of clinicals
- had towait for course to be re-offered
- i didnt
- i had a child
- i was dealling with some personal issues that were getting in the way of my concentration for school.
- ∎ job
- medical issues
- n/a (31 Counts)
- n\a
- na (6 Counts)
- no 🛛
- none (2 Counts)
- personal
- sickness
- there's nothing
- to apply for nursing clinicals
- <sup>2.6)</sup> Is there anything that SUSLA could have done to assist you?
- - None
- Better communication administratively.
- had a better system of working and better customer support
- \*
- A whole lot but majorly, financial assistance for the international students
- Advised
- Be more organized
- Become more interactive with ALL students.
- Become more organized
- Better classrooms without leaks
- Better customer service
- Better wifi at the metro center
- Everything actually went well for me, SUSLA assisted me well.

- Everything was great.
- Financial Aid availability
- Financial Aid could have been a little bit more helpful
- Friendly customer service
- Great Job Ladies and Gents
- Have more parking at the Metro Center. Answer the phone when called.
- Have the teachers coordinate with bookstore more and financial aid releasing funds and keeping up with paperwork for students quicker and more efficiently.
- Help with placement of classes (3 Counts)
- I have had a great college experience here attending Southern University at Shreveport
- I should have been communicating more than what I was doing.
- I think susla did a amazing job with helping me further my education.
- I was well accommodated.
- I wish the clinicals were offered twice a year rather than once so that I would not have had to sit out a semester while waiting on the class to be reoffered
- Just provide my transcripts in a timely manner
- Keep all programs (2 Counts)
- Keep all programs none at the time.
- Make technology buildings more accessible
- More assistance with work would be nice!
- More parking at the metro campus
- More tutoring sessions
- My advisor could have help more
- My only issue with SUSLA were the wait times for registration.
- N/A (10 Counts)
- NA (2 Counts)
- NO
- NO (3 Counts)
- Never give up!
- No (28 Counts)
- No
- No there's nothing they can assist me on
- No y'all were very helpful
- No, they have done enough for me already
- No. (3 Counts)
- No. (2 Counts)
- Not all they were bery helpful in the midst of it all. and i really appreciated that.

- Not at all. My experience here was great.
- Not really. The Financial Aid process could certainly be a LOT smoother, however.
- Nothing everything was fantastic
- Offer nursing 250 in the fall and in the spring.
- Offering more scholarships
- Orginization
- Prepared me for the exit exam. I felt if we had a remediation course over everything we learned since we started, that could have assisted me with being successful on the test. We take our final on one day and the exit exam on the next day, so there is not adequate time to study areas that one has not seen in over 2 years.
- Provided a grant or scholarship
- Reliable access to computers, elevators, and air conditioning.
- SUSLA could be more organized. I recall submitting transcripts several times.
- SUSLA did a very great job in helping me pursue my degree.
- SUSLA did everything to assist me on this journey
- SUSLA has done everything it has possibly could to assist me.
- Some departments weren't as friendly as others. (2 Counts)
- Some of the employees here could respond in nicer tone.
- Susla has a whole has been beautiful
- Susla was great to me
- Susla was perfect for me, if I had known 10 years ago what I know now and what Southern has taught me my life and career would be on a different path
- Teachers need to be able to teach, not read to students out of the book. Teachers can enhance our learning by providing resources and assignments so that each student can grow and excel.
- The faculty and staff were very helpful.
- The guidance counselors were not very helpful. I was here one whole semester that I didn't need due to the counselors not going by my degree plan. They placed me in classes I did not need.
- They did a good job with everything while I was here at Southern.
- They have assisted me morel ways that I could thank them for.
- They should have kept the Education program and it would have helped me, when I got to a four year University.
- To make it better for future students more classes should be offered on moodle.
- Tutoring services
- Yes (2 Counts)
- Yes Susla could have offered the class the following semester.
- Yes be more involved and shoes that they care for students
- Yes but it did not happen
- Yes, stop making things so darn difficult.
- be more organize, have better attitudes
- be more organized
- been more student friendly

- better communication
- daycare
- everything satisfactory
- financial aid
- get me to where I needed to be
- had better equipment
- helped me become a better person and a great woman in the career field
- inform of the fee that has to be paid out of pocket before starting the class
- it was great
- made the math and physics class available at night
- major advisors should get close to their students upon knowing what's needed for graduation.
- make classes available every semester
- more attention to student hours, if we are taking classes and have earned enough hours to graduate with a degree it should be made known to the students.... the students really have not direction here, very little assistance from student advisors, I mean do we have those here? and do they follow the students academics? More assistance with financial aid options, scholarships, grants etc.. very well hidden
- n/a (13 Counts)
- ∎ n\a
- na (3 Counts)
- no (47 Counts)
- no comment
- no everything was great
- no they did there very best
- none (3 Counts)
- not at that time
- nothing (2 Counts)
- shorten the time a nursing student have to sit out
- teach and tutor in nursing department. i basically learned everything on my own. VERY FRUSTRATING
- they did a great good already
- they kept me informed
- they were very helpful
- with more love
- yes allowed more hours
- <sup>2.8)</sup> Why did you change your major?
- I was waiting to get into clinical and didn't want to seat out a whole year..
- change career
- A miss understanding with grades and military benefits.
- After researching the HIT degree, I felt it met my need as it relates to the career change I wanted.

- Because I became interested in studying law.
- Because I couldn't afford to sit out waiting on clinicals in the nursing program
- Because I wanted a career that would be fulfilling
- Because Speech Pathology was no longer offered.
- Because i came here for Respiratory therapy and ended not getting in to clinicals twice. And it made me decide to go further. and now i am considering becoming a Physician assistant or a Physician.
- CHANGE OF HEART
- Cause Rad-tech didn't work out
- Change of heart
- Change of thought
- Changed interest
- Changed my mind
- Classes
- Due to limited hours of financial aid.
- Failed Hesi, decided to get a general degree then finish nursing degree in fall
- Failed program
- Felt that HIT was more of a fit than Rad Tech.
- Found something more interesting
- H.I.T was a better fit for me.t
- Had to wait a year to get into the nursing program, and wanted a back up career.
- Hon shadowing
- I changed it because I wasn't comfortable with a General studies major.
- I changed majors because I wanted to make sure I selected the field that was right for me.
- I changed my major because I did not feel I was in theright field.
- I changed my major because i did not like the medical field.
- I changed my major to continue education.
- I decided to get my associates degree in general studies from SUSLA, and apply for OTA clinical at another school.
- I decided to go what was best for me.
- I did no want to pursue Biology anymore.
- I did not like the previous major (2 Counts)
- I didn't like it
- I felt it should been doing criminal justice from the start
- I figured out what I wanted to do. What I previous had chosen was not my field of studies.
- I food out that the 1st major was not my calling.
- I had a setback in nursing, so I decided to get a different degree until I could go back to finish my final level of nursing school
- I just did not want to complete the first major any more
- I knew I wanted to be a physician but after having my son I knew I could not afford to be in school for 11+ years and try to provide for my child alone.

- I missed the deadline for the nursing Program.
- I saw what the major offered and I was interested.
- I thought I wanted to do nursing
- I wanted to pursue a different avenue
- I was advised to by the advisors because I was waiting to apply to the nursing program
- I was no longer interested in my first major. I feel that my new major will give me more fulfillment.
- I was not interested in radiology
- I was not interested in the major.
- I was out of the will of God (2 Counts)
- I was uncertain at the time on what I wanted to base my study on
- I wasn't comfortable in the concentration of Radiology Technology
- I wasn't comfortable with the classes that I was taking.
- Idk
- It was general studies, when I actually wanted it to be human services
- It was not what I desired.
- Just wasn't interested in my first selection.
- Longer wait to get into clinicals
- Military benifits
- N/A
- Nursing and respiratory therpy was hard for me
- Realized the career choice was not what I wanted to pursue.
- Seeking different interests
- Stability
- The major I was taking at first wasn't what i was looking for.
- The program was full.
- The wanted a degree in Education, not just General Studies
- They didn't have it
- Undecided
- Waiting period to apply for clinicals
- Wants to have my own business one day.
- Was more interested in radiology
- Was something I felt was going to help be better my future .
- Wasn't interested in my last major
- Wrong field
- because I was not getting the help I had needed from my clinicals instructors.
- better pay.
- career

- change of heart
- changed my m ind
- changed my minmd
- could not get into clinical because of my present job
- couldn't decide
- decided to do something different
- did like what I choose
- did not like it
- did not score high enough for the nursing clinical NLN exam
- didn't get into clinics
- didn't know what I wanted to do
- finally figured out what I truly want to be
- human services (2 Counts)
- ∎ n/a
- no
- not really changed just detoured
- nursing program only comes once a year did not wont to wait a year.
- personal
- previous job offer
- quicker
- to graduate faster
- to receive my Associate's Degree
- undecided
- unemployment rate for a best job
- wanted more opprunties
- wanted to pursue a career in social work
- wanted to try something different
- was more interested in business
- was more interested in working with minors
- wasn't what I wanted
- we didn't have that program in Shreveport
- went in a different direction
- yes
- <sup>2.9)</sup> Why did you select your current major?
- I am in the will of God
- I come from a family of nurses and I knew it was something I would love and do well.

- I have a non-profit that deals with human and social service issues.
- it was something I wanted at the time.
- my aunt work in the field. She enjoy her job.
- salary
- there is a need for new airframe/powerplant techs
- A STARTING POINT TO GET IN THE MEDICAL FIELD
- Accounting is a life long dream of mine.
- Accounting is my calling
- After being with my son in ICU for a week, I realized that I wanted to care for people the way his nurses cared for him.
- Already in the dental field
- Always a career I knew I would enjoy, helping people with their health and recovery
- Always been my plan
- Always have wanted to be a hygienist
- Anticipation of working in the health field but not directly with the patients.
- Because I always wanted to be a CSI. (2 Counts)
- Because I became interested in studying law.
- Because I have a passion for the anatomy and physiology of the human body
- Because I like caring for children.
- Because I love working with computers.
- Because I thought xray cool
- Because I want a job in social work
- Because I want to become a teacher
- Because I want to help people
- Because I would like to own my own business
- Because becoming a computer science major is something that I am predestined to accomplish.
- Because counseling/giving advice is what i have always wanted to do. (2 Counts)
- Because i wanna be a fire fighter.
- Because i wanted to save people lives
- Because it has always been my passion.
- Because it is a great opportunity for me to help and heal well and ill people.
- Because it's was the easiest major
- Because of the science and the ability to help people
- Better opportunity
- Better pay
- Career change
- Course Study
- Current LPN transitioning to RN

- Easy assess to a job
- Enjoyed what they had to offer
- Fall 2015
- Fits my personality
- For physical education
- Found it very interesting
- Found something better
- HIT
- Have always known this is where I would go
- Helping patients
- I LOVE THE MEDICAL FIELD AND WORKING WITH PEOPLE AND
- I already had previous credits that applied to the degree
- I always wanted to be a nurse
- I always wanted to be in the medical field (3 Counts)
- I am a business owner that wanted to further my knowledge in business
- I am a perfect fit for this area of services. It's my calling
- I am great in mathematics.
- I am interested in the criminal justice part of life.
- I believe it will help me get to the next step wheni decide to get my bachelors and move on to med school.
- I chose human services because it was highly interesting and I learned allot of information that will help me with my next degree.
- I chose my major because I love learning about the boy and all that come with
- I currently work for the City of Shreveport and it fits within my job description.
- I did to fulfill some of the course requirements for another intuition
- I enjoy nursing
- I enjoy the medical field.
- I felt I would be more comfortable in it
- I felt that business was more accustomed to my work ethic.
- I felt that it would be better to help those who really need the help, which are juveniles
- I found my love for children so I came to school to be s teacher.
- I had enough hours to graduate in that fill
- I have a passion for helping people.
- I have a passion for it.
- I have a passion for trying to help criminals get there life together
- I have always wanted to care for other.
- I have always wanted to study in this field even when I attended another college. My dream has always been to work in the helping field and mainly with abused and displaced children
- I have always worked in business

- I have the desire to work with in the medical field, but not hands on with patients.
- I like helping people
- I like it
- I like sciences.
- I like to help others and I think that i will be a great contribution to the health care field
- I like to help people
- I like working with people and helping others through their problems and situations.
- I love being in the medical field
- I love biology and dental anatomy
- I love caring and want to make changes in people's lives.
- I love children and I find joy in teaching
- I love kids.I love to see children learn.
- I love making a difference in the lives of others
- I love science
- I love the health and billing part
- I love the law
- I love to care for people.
- I love working with people
- I love working with people and helping them. Being in the medical field has always been in my future plans.
- I only needed one class for the degree
- I previously changed my major at my previous institution
- I saw myself working with computers.
- I selected my current major because it should help me become more marketable.
- I selected my major because I always wanted to work in that field.
- I selected my major because it was the right move, and best for me.
- I selected my major to help me with my small business.
- I selected this major because I feel like its just something that I always wanted to do.
- I selected this major because i love helping and seeking better oppertunities for others.
- I though it was for me
- I thought it was an interesting major and I felt I could help and be part of a surgical team.
- I want God to receive the glory for my life
- I want to be a social worker
- I want to help people with second choices in life.
- I want to own my own business
- I want to work with special need children
- I wanted a career in the medical field, but not as intense as a more patient centered career.
- I wanted to be a nurse

- I wanted to be in the healthcare field, but I did not desire to handle blood or bodily fluids.
- I wanted to become a nurse.
- I wanted to challenge myself
- I wanted to complete all my required courses before i set on doing my major.
- I wanted to help people.
- I wanted to help those in need of dialysis (2 Counts)
- I wanted to teach students
- I wanted to work in medical field
- I was a mlt in the military.
- I was an LPN currently
- I was intereseted
- I was interested in studying law.
- I was interested in that term.
- I was interested in this line of work
- I was undecided
- I'm a nursing student
- I'm actually working on becoming a firefighter and it will look good on my resume if I already have EMT-Basic completed.
- I'm interested in this major.
- I've always dreamed of being a nurse and decided to go for my dreams.
- I've always wanted to work with law
- I've only worked for myself. I wanted to obtain more information to grow my business, when I start back working on it.
- I've wanted it a long time
- Interest factor (3 Counts)
- Interest in job field and demand
- Interest in the program
- Interested in radiology
- Interested in the career of nursing
- Intreset
- It fulfilled all of my interests in working with my hands and on aircraft.
- It is interesting
- It is my interest
- It is what I wanted to do since I was little
- It met all my requirements for a career: decent wage, minimal educational requirements, interesting subject matter, and in a field that helps people.
- It seemed to suit my personality
- It was a better fit for me.
- It was a reason based off of financial reasons

- It was closest to complete my degree.
- It was related to the program of study to continued education.
- It was something close to my heart, that I wanted to do in my life.....make a difference in someone else life.
- It was something that interested me (2 Counts)
- It was the field I wanted to go in.
- It will allow me to help people with medical issues
- It's my dream to help our country out with criminal and better our kids in the future.
- Its a dream I always wanted to fillful
- Ive wanted to be a nurse as long as i can remember
- January
- Job
- Job stability
- Just gave it a try
- LOVE HELPING OTHERS
- LPN
- Life experiences lead me to choose my major
- Lifelong dream
- Love helping people
- Love the field
- Math , counting, and numbers are one of my strengths
- Medical Field
- Most of my classes are Sciences so I decided to obtain a degree in General studies
- Moving out of state, so needed to complete degree
- My major is a profession of helping others and that is something I enjoy doing.
- PHLEBTOMY
- Phlebotomy
- Physical eduaction
- Prior experience in the Hospitality industry
- Realized this career was exactly what I wanted to pursue.
- Respiratory Therapy
- So I can be a help.
- Social Services
- Spiritual calling
- That's the program I wanted to do.
- Ti better myself
- Timing and more pay.
- To be able to get the fundamentals of owning my own business

- To because RN and further my education
- To become a Criminal Defense Attorney.
- To get a job
- To go into radio business
- To graduate
- To help serve others
- To help teach me what needs to be done to succeed.
- To provide care to the sick
- To stay close to home.
- Wanted to work in a Medical Field
- Was the closest thing so I could still graduate at same time as originally planned.
- Word of mouth
- aid in helping the sick
- already in health field
- because I feel as if I am a better fit for this major
- because I like helping people
- because I like to help people
- because I want a career in the health care so I could help save life's of sick or dying people. (2 Counts)
- because I want to become a registered nurse
- because I would like to keep my people safe.
- because biology is a board yet interesting area, and i could always go back for nursing.
- because i love everything in allied health . if i could do it all i would (2 Counts)
- because i love helping people
- because it still deals with healthcare
- because ive always wanted to work in the allied health field
- because there was no engineering major at susla
- best for me
- better pay
- better than the last one
- cacareer
- career change
- childhood dream
- couldn't decide what i wanted to do
- current education
- currently employed in field
- didn't want to wait, for Nursing
- employment

- enjoy serving others (3 Counts)
- familiy
- higher wage
- i have my own business
- i love taking care of pepole
- i want to have a career in that field
- i wanted to become an adult probation officer.
- i was interested in the medical field, nursing to be exact, but decided to test the waters with surgical technology. It seemed interesting as well and i knew that with these classes i could always obtain a nursing degree afterwards.
- in my future I plan o be a parole officer and be a military police
- interest in medicine
- interested in changing career path for a more fulfilling career path
- interested in the medical field
- like sports
- Iove math
- Iove medical
- Iove nursing (LPN for eight years)
- Iove retail
- more experience
- mother
- moving up in the medical field
- my grandfather is a copd wanted to learn more
- n/a (2 Counts)
- needed one class to take
- nursing (2 Counts)
- personal connecctions
- prior experience
- short
- something while waitng on clincials
- starting my own business
- still related to original major
- the program itself
- to get a better understand for my sons needs as a asthmatic
- to have a degree for the courses I have already taken
- to help children
- to stick in the medical feild
- to take care of people

- to teach
- wanted to be a nurse
- wanted to pursue a career in social work
- what I wanted to do
- work available as soon as I graduate
- work in that field of training
- yes
- 8
- 2011

# 3. Plans After Graduation

- <sup>32)</sup> If you are planning to enroll in school after graduation, what major will you pursue and what college or university might you attend?
- An allied health major at Lsu allied health center
- BA in Business Management LA Tech
- BA in Social Work
- BAS Accounting
- BSE in Psychology conc addition counseling
- BSN
- BSN at University of Louisiana at Monroe
- BSN undecided about what college.
- Bachelor's in Nursing
- Bachelors of Science in Aviation Maintenance
- Business Administration
- Business Management and Undecided
- Business/Isus
- Civil Engineering
- Computer Science at Southern University and A&M College.
- Criminal Justice (3 Counts)
- Criminal Justice with a concentration in Computer Technology... Grambling State University
- Early Childhood Education
- Engineering
- Fine and Graphic Arts at Northwestern
- General Studies
- Grambling
- Grambling State Social Work
- Grambling state university
- Human Services

- Human Services and my school of choice is unknown at the moment
- I am currently taking classes towards my bachelors in cellular and molecular biology
- I am going to continue with computer information systems either at Grambling University or Northwestern University.
- I will attend Centenary College to attain a degree in Mathematics
- I will be pursuing the same major.
- I will continue my education in nursing, Southern University Shreveport
- I will enroll at Wiley College to pursue my degree in education.
- I will pursue a bachelor's degree in biblical studies.
- I will pursue a bachelor's degree in criminal justice also and I will be attending Grambling state university.
- I'm not sure yet.
- LSUS
- LSUS and I will be obtaining my bachelors in Biology
- Louisiana tech
- Lsus
- Major Social Work
- Might be LSU and major in computer technology
- NURSING
- Northwestern State University
- Northwestern University in Shreveport, Psychology
- Not Know yet
- Not sure what college but I will be going for my bachelors degree in Criminal Justice.
- Nursing (3 Counts)
- Nursing Southern University Shreveport
- Occupation Therapy Assistance at BPCC
- Physical Therapy or nursing
- Psyc
- Psychology
- Psychology and Southern University
- Respiratory Therapy
- SUSLA HIT
- Secondary Education
- Social Work at the Northwestern State University
- Sociology Louisiana State University
- Southern Uiversity at Baton Rouge, LA
- Southern University @ A&M and Majoring in Computer Engineering
- Southern University at Baton Rouge
- Southern University in Baton Rouge

- Still criminal justice and southern University in Baton Rouge
- Susla
- Thinking of LSU or Louisiana Tech
- ULL
- Want to either go to a school in Texarkana and see if i can do clinicals for Respiratory Therapy or just start the journey of being a doctor.
- Wiley College BA in CRiminal Justice Admin
- apply for respiratory therapy clinical at Southern metro
- bachelor's degree grambling state
- busiess management and LSUS
- business management, wiley college
- criminal justice ULM or Grambling
- culinary
- debating
- education
- elementary
- grambling state Bachelor in accounting
- Ia Tech
- Ia tech
- Isus
- music technology bossier parish community college
- n/a
- northwestern
- nursing
- nursing not sure
- nursing southern
- paramedic at BPCC
- pharmacy tech Bossier Parish Community College
- psychology
- social Work/Grambling or Northwestern
- social worker
- sociology
- southern Arkansas
- tech
- unknown
- wiley college
- yes not sure of school yet

#### 11. Comments

#### <sup>11.1)</sup> Please provide any additional comments:

- I am grateful for the opportunity I was afforded her at Susla
- I was only here for one semester during the summer to take my math classes to get my degree. I was one of the most disorganized and frustrating experiences of my life. The is a school, but a business also, and the business aspect was NOT good at all. It things had been more professional, maybe I would return to SUSLA, but it was not. I think it would be very frustrating for a young person right out of high school.
- As I go on I hope that the school continue to build up beautiful black leaders like I will soon be some day.
- Ecstatic about being an Alumni
- Excellent Criminal Justice program
- Get a new person to be over Rad-tech. if u can get a whole new crew cause they are all very nasty and don't care about students just there pay check
- I am a single parent and I do not qualify for financial aid. I have experienced difficulty paying for school each semester and the only assistance that I was able to receive was from the Chancellors Office, which I am very grateful for. With that being said, I feel there should be other financial options that people like myself should be able to have access too. Right now, I can not graduate because I don't have the funds to pay the rest of my tuition.
- I am very satisfied with the overall program here at SUSLA and I highly recommend this institution to other interested persons.
- I enjoyed my time here at SUSLA. I hope to give back to this college if I ever manage to have my dream career. The teachers and friendly environment was nice overall!
- I feel that administration should be better organized and accessible.
- I had a good learning experience.
- I had a very informative educational experience.
- I have enjoyed being a student here at SUSLA. I am grateful for this great University
- I learned a lot at susla and plan on using that knowledge to help others as well.
- I learned alot from southern
- I loved it
- I loved susla
- I must say I am a proud jaguar. I can say attending susla was the best decision I made.
- I really enjoyed my time here at SUSLA. I will be recommending SUSLA to others.
- I truly enjoyed my learning experience at SUSLA.
- I would like to see SUSLA step up for their professors more. I've have several classes with very rude students, and they disrespect the teachers this has to stop.
- I've enjoyed my two years on this campus.
- Include a spring completion class in nursing
- My learning experience with SUSLA was a great experience. I have became a better person after learning at SUSLA.
- My overall SUSLA experience was amazing
- N/A (4 Counts)
- N/a
- Needs to be more organized (2 Counts)
- None (2 Counts)
- Nursing school needs to revamp the whole program. Too much relies on Hesi score and the teaching is not up to par.

- Offer classes more frequent and on moodle.
- Our facilities were horrible, the building leaked constantly. Our x-ray lab was horrible and needs to be upgraded.
- Patricia Brown is AWESOME..... such a blessing....
- Provide financial aid for students that are not from here.
- Registration is the start of your journey. If the registration process was more organized, the process would be so much better.
- SUSLA campus is great, I just think the Faculty and Staff members lack a lot of communications or they aren't as active with one another to make the institution a whole!
- SUSLA was A good first start for me. They made me feel as if what I wanted was also important for to them. So it was easier for me to achieve my goal of completing this program. I'm glad that I chose SUSLA....
- Some instructors shouldn't be here
- Southern is a great school . would appreciate if organization would get better. Other then that i love this school (2 Counts)
- Susla has really prepared me to be the best candidate in whatever field I will be continuing my education in and I really appreciate that. (2 Counts)
- The enrollment process could be smoother and the financial aid department needs to be organized and vocal with the students. Other than that the experience was a good one.
- The only thing that I would alter would be Financial Aid. The process is/was very frustrating. The amount of time until the funds were/are dispersed is too much. For the people who actually use and need that money to live on, it is unacceptable. Other institutions disperse much sooner!
- The program I was involved in exceeded my expectations. The staff involved are extremely knowledgeable in their field and are ready and willing to assist you in any facet you need regarding your education and opportunities after you graduate.
- The school need more organization in all areas. (2 Counts)
- This could be a great school if everyone showed they cared
- This has truly been an experience for me. But I have learned so much from my experience. I am proud to be SUSLA alumni.
- This school has been a great experience for me since my first year. And I just want to say to all of SUSLA's staff members that they are doing an excellent job and also keep up the good teaching.
- Very helpful instructor's
- We need much more parking place on metro campus.
- Your administrative staff needs some customer service training (financial ai, scholarships, CAAP testing). The campus needs work not another addition.
- do better
- great experince
- keep it up
- my worst experience with school. I wouldn't recommend anyone to attend, especially if I cared about them. This school needs lot of work. I cant count on 1 hand how many positive encounters, I've had here.
- n/a (9 Counts)
- ∎ n\a
- no comment
- none (4 Counts)
- some instructors could do better with attending and honestly teaching
- students should be talked to more about their study
- the instructors in the radiology program in at the susla metro need to show more compassion to their students
- the only problem I had was with my face to face math class. instructor was not helpful or incouraging

- the overa[[ experience has been great
- their are a lot of areas for improvement: IT Dept., Graduation application help