

Division of Student Affairs

Student Support Services

Type of Service	Contact Person	Location	Email Address	Phone Number
Academic Counseling	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Faculty and Staff Consultation Services	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Disability Services	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Psycho-educational Counseling	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Individual/Group Counseling	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Online Counseling	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Community Mental Health Resources	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Person-centered Counseling	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A&D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Mental Health Referrals	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A & D	jellis@susla.edu klwashinton@susla.edu	318-670-9473 318-670-9474

Student Accident and Health Insurance	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A & D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Annual Health Fair	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A & D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Academic Plan Advisement	Jerushka Johnson Kaye Washington	Fine Arts Building Room C-5 Suites A & D	jellis@susla.edu klwashington@susla.edu	318-670-9473 318-670-9474
Testing and Assessment	Mark Hall	Fine Arts Building	mhall@susla.edu	318-670-9450
Shuttle Services	Janice Sneed	Metro Center		318-670-9470
New Student Orientation	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9324
Advisement/Counseling	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
National Certified Peer and Professional Tutorial Program	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Supplemental Instruction	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Transfer/Graduation Services	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Cultural Enrichment	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Educational/Motivational Seminars	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Financial Literacy	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
College Survival Workshops	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Computer and Software Technology Assistance Program (TAP)	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324

Supplemental Grant Aid	Karen Coco	Fine Arts Building Room C-15	kcoco@susla.edu	318-670-9324
Early Alert	Elbert Foules	Fine Arts Building	efoules@susla.edu	318-670- 9284
Online Public Access Catalog (OPAC)	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Interlibrary Loan	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Copying Services	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Binding Services	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Typing Services	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Micro-Reader Printer	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Black Ethnic Archives	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Library Hours for Day and Nigh Students	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Circulation and Reference Services	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Vertical Files	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Audio Visual Aid Services	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Local and National Newspapers	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Information Literacy Laboratory	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Wireless Access	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Smart/Multimedia Classroom	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Laptop Computers	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
HBCU Library Alliance Digital Collection	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
eBooks	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Online Data Bases	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Electronic Searching	Jane O'Riley	University Library	joriley@susla.edu	318-670-9401
Career Counseling	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283

Business Etiquette Training	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283
Resume Writing Assistance	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283
Professional Dress/Image Coaching Workshop	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283
Intern and Volunteer Site Placement	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283
Job Fairs	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283
Job Search and Placement Assistance	Tuesday Mahoney	Fine Arts Building Room C-11	twilliams@susla.edu	318-670-9283
Early Registration Services	Tiffany Mahoney	Fine Arts Building	twilliams@susla.edu	318-670-9283
Academic Advisement for At-Risk Students	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281
Advisement – Add and Drop Classes	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281
Withdrawing Student Exit Survey	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281
Referral Services to on and off Campus Resources	Tiffany Manning Jerushka Johnson Kaye Washington	Fine Arts Building	tmanning@susla.edu jellis@susla.edu klwashington@susla.edu	318-670-9281 318-670-9473 318-670-9474
New Student Orientation	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281
Intrusive Academic Advisement	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281
Degree Planning and Assessment	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281
Monitoring the Academic Progress of Individual Students and Providing Meaningful, Change-	Tiffany Manning	Fine Arts Building	tmanning@susla.edu	318-670-9281

Oriented Intervention as Appropriate			
Behavioral Health Resource Chart			
Resource Center	Objective	Phone Number	
Brentwood Behavioral Health Hospital	Treatment Services	318-678-7500 1-877-678-7500	
Suicide Crisis Hotline	Suicide Prevention	318-221-3989 1-800-SUICIDE	
Project Celebration	Domestic Violence	318-256-6242	
University Health	Outpatient Psychiatric	318-678-7500	
National Sexual Assault Center for Behavioral Health	Sexual Assault	1-800-656-HOPE	
Eating Disorder Information & Referral Hotline	Substance Abuse/Addiction	318-425-3400	
Eating Disorder Information & Referral Hotline	Eating Disorder	1-800-931-2237	
Crisis Hotline for LGBT	LGBT	866-4-U-TREVOR	
Louisiana Coalition Against Domestic Violence	Domestic Violence	866-411-1333	
Veteran's Suicide Prevention Lifeline	Veterans	800-273-TALK, Press1	
David Raines Mental Health Centers	Mental Health	318-425-2401	
Food Bank of Northwest Louisiana	Food Bank	318-675-2400	
Caddo-Transportation	Transportation	318-676-7834	
Caddo Parish Health Unit	Health Unit	318-676-5222	
Housing/Shelter/Clothing/Food			
Biedenha Center for Women		318-550-0016	
Caddo Community Action Agency		318-861-4808	
Food Bank of NW Louisiana		318-675-2400	
The Salvation Army		318-424-3200	