

Customer Service Survey Results 2018-2019 [08/01/2018 - 07/31/2019]

No. of responses = 183



Overall indicators

Global Index

2. Please rate the level of service you received from this office, division, or person in the following areas:



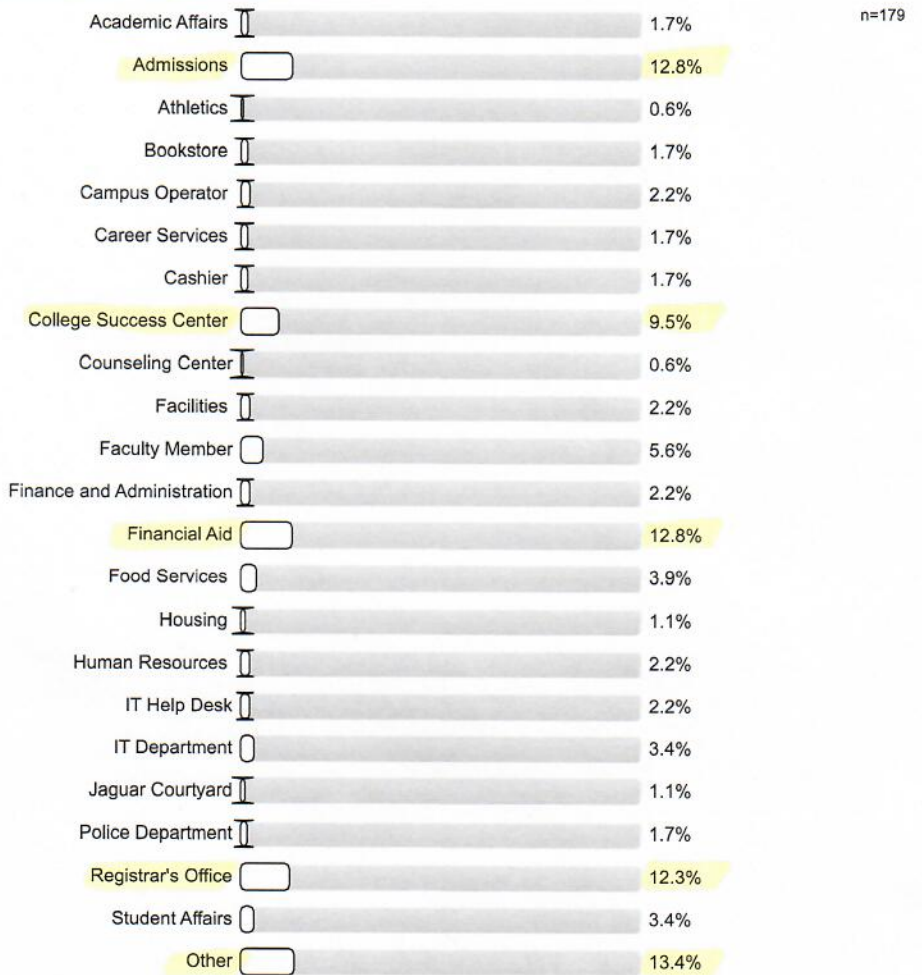
av.=3
dev.=1.6

av.=3
dev.=1.6

Survey Results

1. Please provide your honest answers to the following:

1.1) Which office or division of the University did you contact or would like to tell us about?



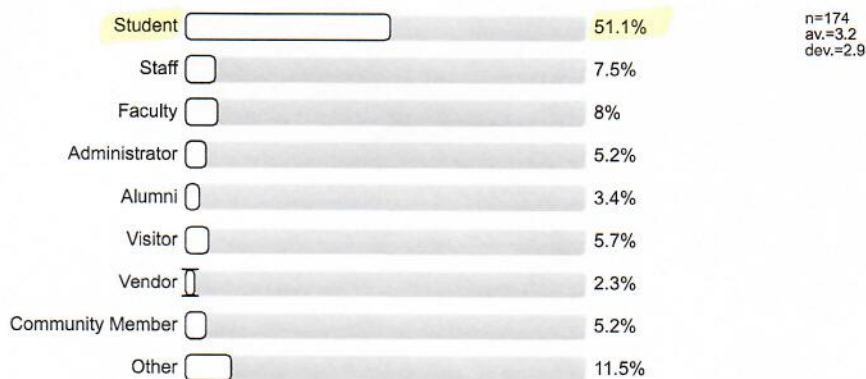
1.2) How did you come in contact this office, person, or division?



1.3) Did you receive the assistance that you expected?

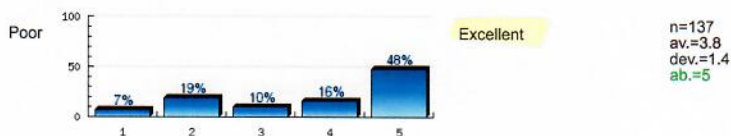


1.6) What is your status?

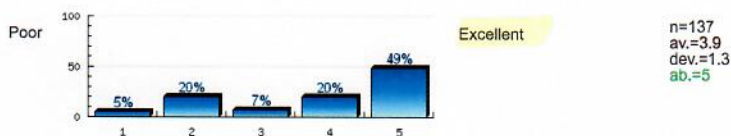


2. Please rate the level of service you received from this office, division, or person in the following areas:

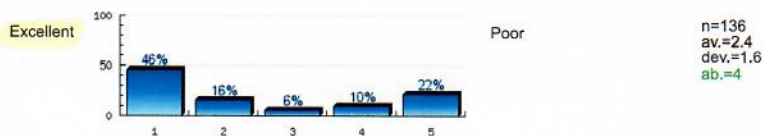
2.1) Prompt



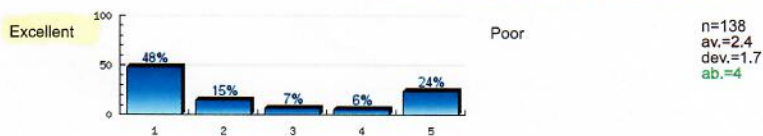
2.2) Courteous



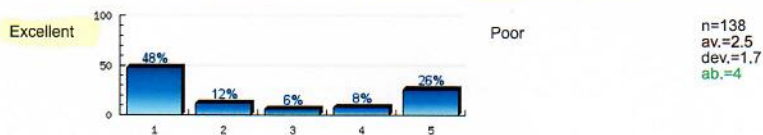
2.3) Efficient



2.4) Information Provided



2.5) Helpfulness



Profile

Compilation: Customer Service Survey Results 2018-2019 [08/01/2018 - 07/31/2019]

Values used in the profile line: Mean

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