

To determine your refund or account balance, please access your student banner account and view your **student account summary by term**.

**ACCOUNT SUMMARY INSTRUCTIONS:**

1. Access your SUSLA banner account
2. Click **Student Information, Grade, and Financial Aid**
3. Click **Student Records/Grade**
4. Click **Account Summary by Term**
5. **Scroll to the end of the term, you will see the following snapshot**

|                                   |            |             |
|-----------------------------------|------------|-------------|
|                                   | \$04.00    | \$04.00     |
| University Support Fee            |            |             |
|                                   | \$96.00    | \$96.00     |
| Pell Grant                        |            |             |
|                                   | \$2,888.00 | -\$2,888.00 |
| <b>Term Charges:</b>              |            |             |
|                                   | \$1,998.00 |             |
| <b>Term Credits and Payments:</b> |            |             |
|                                   | \$2,888.00 |             |
| <b>Term Balance:</b>              |            |             |
|                                   | -\$890.00  |             |

**The negative term balance is your refund amount.**

**If your term balance is positive, that is the amount you owe to the University.**